



Message from BBK Group Chief Executive

Dear Esteemed Clients,

In line with the Kingdom of Bahrain's wise leadership's precautionary measures to control the spread of COVID19 and CBB's directives to reduce the financial strain on citizens and businesses, BBK has established a taskforce dedicated to implement all these measures and ensure the full support to our Country and its citizens, to our loyal clients and to our dedicated employees, throughout this time.

The Bank has implemented a number of actions to guarantee operational readiness and continue offering our clients the full range of products and services.

- Our operations are business as usual.
- We have relocated some of our employees to ensure continuity; all of them are equipped to work from their assigned locations.
- Our Business Continuity Plan (BCP) has been triggered; our stakeholders can rest assured that there has been no disruption to the continuity of the business operations. The Group's BCP ensures the resilience of the business to face any contingencies.
- Online and telephone meetings have replaced most of the physical meeting.
- Disinfecting protocols and physical distancing measures have been implemented.
- Continuous communication to Clients to take full advantage of BBK's wide range of e-channels offering seamless and outstanding experience.

Finally, please rest assured that your Bank is constantly working to monitor the situation and has always considered its employees and its clients alike, as their number one priority. Our commitment towards our community is never ending and we will go the extra mile to support it at all times.

BBK, with its solid financial base and high level of liquidity, will remain your partner in the journey.

May Allah bless you and bless your families,

Yours sincerely,

Dr AbdulRahman Saif,
BBK Group Chief Executive